|  |  |  |
| --- | --- | --- |
| 1 | Enter GDID exactly as it appears on your list: |  |
| 2 | Enter recipient name exactly as it appears on your list: |  |
| 3 | Interviewer name: |  |
| 4 | Enter the recipient's SIM number: |  |
| 5 | Who are you speaking to, in order to complete survey?  |

|  |
| --- |
| 1= Recipient  |
| 2= Recipient's spouse |
| 3= Recipient's parent |
| 4= Recipient's child |
| 5= Another member of the recipient's family |
| 6= Someone else |

 |
| 6 | What is the name of the person you are speaking to?  |  |
| 7 | How many tries did it take you to reach this respondent? |  |
| 8 | Was your household visited by Give Directly? |

|  |
| --- |
| 1= Yes |
| 2= No |
| 3= Don't know |

 |
| 9 | Did you receive a transfer from Give Directly recently? |

|  |
| --- |
| 1= Yes |
| 2= No (please inform supervisor, don’t continue survey ) |
| 3= Don't know (instruct how to check balance, tell them to call hotline. Also, inform supervisor and don’t continue survey ) |

 |
| 13 | How much was the most recent transfer you received for? (This should be the total amount, before withdrawal fees) |  |
| 14 | Have you collected that transfer yet? |

|  |
| --- |
| 1= Yes, recipient collected himself/herself  |
| 2= Yes, someone else collected it for the recipient |
| 3= No  |

 |
| 15 | Why did you not collect it? |

|  |
| --- |
| 1= Don’t need money yet |
| 2= Don’t know how to collect |
| 3= Still planning how to use the money  |
| 4= Have not yet had time to collect the transfer  |
| 5= Problem collecting transfer |

 |
| 16 | Describe why they did not collect the transfer in 1-2 sentences.  |  |
| 17 | Who collected the transfer for the recipient?  |

|  |
| --- |
| 1=Recipient's spouse |
| 2=Recipient's parent |
| 3=Recipient's child |
| 4=Recipient's grandchild |
| 5=Another member of the recipient's family6=Other (specify) |

 |
| 18 | Did you have any trouble collecting this transfer? |

|  |
| --- |
| 1= Yes |
| 2= No |
| 3= Don't know |

 |
| 19 | Describe the situation in which they had trouble collecting the transfer in 1-2 sentences. |  |
| 20 | How many withdrawals did you make?  |

|  |
| --- |
| 1=One withdrawal |
| 2=Two  |
| 3=Three |
| 4=Four  |
| 5=Five |
| 6=Six  |
| 7=Seven |
| 8=Eight or more |

 |
| 21 | Withdrawal #1: How much of the transfer did they withdraw in this withdrawal? |  |
| 22 | Withdrawal #1: How much were withdrawal fees for this withdrawal?  |  |
| 23 | Withdrawal #2: How much of the transfer did they withdraw in this withdrawal? |  |
| 24 | Withdrawal #2: How much were withdrawal fees for this withdrawal?  |  |
| 25 | Withdrawal #3: How much of the transfer did they withdraw in this withdrawal? |  |
| 26 | Withdrawal #3: How much were withdrawal fees for this withdrawal?  |  |
| 27 | Withdrawal #4: How much of the transfer did they withdraw in this withdrawal? |  |
| 28 | Withdrawal #4: How much were withdrawal fees for this withdrawal?  |  |
| 29 | Withdrawal #5: How much of the transfer did they withdraw in this withdrawal? |  |
| 30 | Withdrawal #5: How much were withdrawal fees for this withdrawal?  |  |
| 31 | Withdrawal #6: How much of the transfer did they withdraw in this withdrawal? |  |
| 32 | Withdrawal #6: How much were withdrawal fees for this withdrawal?  |  |
| 33 | Withdrawal #7: How much of the transfer did they withdraw in this withdrawal? |  |
| 34 | Withdrawal #7: How much were withdrawal fees for this withdrawal?  |  |
| 35 | Withdrawal #8: How much of the transfer did they withdraw in this withdrawal? |  |
| 36 | Withdrawal #8: How much were withdrawal fees for this withdrawal?  |  |
| 37 | How far (in minutes) did you have to travel to make a withdrawal one way? |  |
| 38 | How much did you have to spend, including round-trip travel costs, for each withdrawal? (outside of withdrawal fees) |  |
| 39 | Inform the recipient of the following: As you know, you can spend the money however you would like to—Give Directly will never penalize you or take back the money, no matter what you or your neighbors spend on. That being said, we are curious to know what people are planning to do or have already done?  |  |
| 40 | What types of plans are you hearing in the community, or types of spending have you seen? {Select all that the recipient mentions}  |

|  |
| --- |
| 1=Food |
| 2=Small household items (clothes, utensils, etc)  |
| 3=Large household items (e.g., furniture, mattress)  |
| 4=Building (labor and materials)  |
| 5=Land  |
| 6=Livestock  |
| 7=Farm business |
| 8=Non-farm business |
| 9=School  |
| 10=Medical  |
| 11=Water (e.g., borehole, pump)  |
| 12=Debt |
| 13=Savings  |
| 14=Major life event (dowry, funeral)  |
| 15=Gave to a family member |
| 16=Gave to church  |
| 17=Alcohol |

 |
| 41 | Have you heard of any spending that you think is very good?  |

|  |
| --- |
| 1= Yes |
| 2= No |
| 3= Don't know |

 |
| 42 | Please describe the spending which the recipient feels is very good in 1-2 sentences |  |
| 43 | Have you heard of any spending that you think is bad or wasteful?  |

|  |
| --- |
| 1= Yes |
| 2= No |
| 3= Don't know |

 |
| 44 | Please describe the spending which the recipient feels is bad or wasteful in 1-2 sentences |  |
| 45 | What have you spent on, or are planning to spend on?  |

|  |
| --- |
| 1=Food |
| 2=Small household items (clothes, utensils, etc)  |
| 3=Large household items (e.g., furniture, mattress)  |
| 4=Building (labor and materials)  |
| 5=Land  |
| 6=Livestock  |
| 7=Farm business |
| 8=Non-farm business |
| 9=School  |
| 10=Medical  |
| 11=Water (e.g., borehole, pump)  |
| 12=Debt |
| 13=Savings  |
| 14=Major life event (dowry, funeral)  |
| 15=Gave to a family member |
| 16=Gave to church  |
| 17=Alcohol |

 Other |
| 46 | Please specify "other" |  |
| 47 | How much did you spend/plan to spend on food? |  |
| 48 | How much did you spend/plan to spend on small household goods (e.g., clothes, utensils etc)? |  |
| 49 | How much did you spend/plan to spend on large household items (e.g., mattresses, furniture)?  |  |
| 50 | How much did you spend/plan to spend on building?  |  |
| 51 | How much did you spend/plan to spend on land? |  |
| 52 | How much did you spend/plan to spend on livestock? |  |
| 53 | How much did you spend/plan to spend on farm business? |  |
| 54 | How much did you spend/plan to spend on non-farm business?  |  |
| 55 | How much did you spend/plan to spend on schooling? |  |
| 56 | How much did you spend/plan to spend on medical expenses? |  |
| 57 | How much did you spend/plan to spend on water (e.g., pump, borehole)? |  |
| 58 | How much did you spend/plan to spend paying down your debt?  |  |
| 59 | How much did you/plan to put into savings? |  |
| 60 | How much did you spend/plan to spend on life events (e.g., funeral, dowry)? |  |
| 61 | How much did you give/plan to give to family members? |  |
| 62 | How much did you give/plan to give to church? |  |
| 63 | How much did you spend/plan to spend on alcohol? |  |
| 64 | How much did you spend/plan to spend on "other"? |  |
| 65 | Have you checked to make sure the recipient's totals add up to the total transfer amount? | 1=Yes, recipient's spending sums up to the right amount (or very close)2=No, recipient's spending does not sum (go back and ask them to recall more in depth)3=No, recipient's spending does not sum but they cannot / will not adjust them further |
| 66 | Who made the decision on how to spend the transfer money? |

|  |
| --- |
| 1=Recipient alone |
| 2=Recipient's spouse alone |
| 3=Joint decision by the recipient and spouse  |
| 4=Recipient's parent |
| 5=Recipient's child |

 |
| 67 | Do you have any regrets about how you used the transfer? |

|  |
| --- |
| 1= Yes |
| 2= No |
| 3= Don't know |

 |
| 68 | Describe why the recipient regretted their spending in 1-2 sentences |  |
| 69 | Are you unhappy with the spending decisions someone else made? |

|  |
| --- |
| 1= Yes |
| 2= No |
| 3= Don't know |

 |
| 70 | Describe why the recipient was unhappy with someone else's spending in 1-2 sentences |  |
| 71 | Have you heard complaints about GD in your community?  |

|  |
| --- |
| 1= Yes |
| 2= No |
| 3= Don't know |

 |
| 72 | What complaints are you hearing? |  |
| 73 | Categorize the complaints the recipient described. Tick all of the categories that apply.  |

|  |
| --- |
| 1=Unfair: Some thatched houses were left out |
| 2=Unfair: GD should accept mbati houses  |
| 3=Unfair: GD should accept everyone (person does not focus on roofs)  |
| 4=People who did not get a transfer are jealous (does not think is is unfair, just mentions jealousy)  |
| 5=GD visited people and asked questions, but didn't give a transfer  |
| 6=There were disagreements inside the household on how to spend  |
| 7=Village elder influenced things in a bad way  |
| 8=Program is evil/from the devil  |

 |
| 74 | Who is upset/complaining? Tick all that apply.  |

|  |
| --- |
| 1=Those who received the transfers are complaining  |
| 2=Those in thatched houses who did not receive |
| 3=Those in mbati houses  |

 |
| 75 | Who are they upset with? Tick all that apply.  |

|  |
| --- |
| 1=Give Directly |
| 2=Recipients in the community |
| 3=Village elder or other community leader |

 |
| 76 | Has there been any shouting or angry arguments among people in your village about these transfers? |

|  |
| --- |
| 1= Yes |
| 2= No |
| 3= Don't know |

 |
| 77 | Describe the shouting or angry arguments the respondent describes in 1-2 sentences |  |
| 78 | Has there been any violence, theft, or other crime in your village related to these transfers? |

|  |
| --- |
| 1= Yes |
| 2= No |
| 3= Don't know |

 |
| 79 | Describe the violence, crime, or theft the respondent describes in 1-2 sentences |  |
| 80 | Did you and others in your household argue about what to do with the transfer? |

|  |
| --- |
| 1= Yes |
| 2= No |
| 3= Don't know |

 |
| 81 | Describe the household argument the respondent describes in 1-2 sentences |  |
| 82 | Has any one asked you for any of the things GD has given you?  |

|  |
| --- |
| 1= Yes |
| 2= No |
| 3= Don't know |

 |
| 83 | Which items did they ask for?  |

|  |
| --- |
| 1=GD issued cell phone |
| 2=GD issued SIM card |
| 3=M-Pesa PIN number |
| 4=ID card |

 |
| 84 | Who asked you for it? |  |
| 85 | Did you provide it to the person? |

|  |
| --- |
| 1= Yes |
| 2= No |
| 3= Don't know |

 |
| 86 | Has anyone told you that you need to pay them to collect your transfer? |

|  |
| --- |
| 1= Yes |
| 2= No |
| 3= Don't know |

 |
| 87 | Who asked you for the money? |

|  |
| --- |
|  |
|  |
|  |

 |
| 88 | How much did they ask for? |  |
| 89 | How much did you pay the person? |  |
| 90 | Have you felt threatened by any one since you were visited by Give Directly? |

|  |
| --- |
| 1= Yes |
| 2= No |
| 3= Don't know |

 |
| 91 | Explain situation: |  |
| 92 | Has the village elder approached you for any money since you were visited by Give Directly? |

|  |
| --- |
| 1= Yes |
| 2= No |
| 3= Don't know |

 |
| 93 | How much money did the village elder ask for? |  |
| 94 | How much did you pay the village elder? |  |
| 95 | Have you heard of any other recipients in your village being asked to pay money?  |

|  |
| --- |
| 1= Yes |
| 2= No |
| 3= Don't know |

 |
| 96 | Who was asking for money?  |  |
| 97 | Did anyone ask you for money to check your M-Pesa balance? |

|  |
| --- |
| 1= Yes |
| 2= No |
| 3= Don't know |

 |
| 98 | Who asked you for the money? |  |
| 99 | How much did the person ask for? |  |
| 100 | How much did you pay the person? |  |
| 101 | The M Pesa agent is supposed to charge a transaction fee when you withdraw cash. Did you know this?  |

|  |
| --- |
| 1= Yes |
| 2= No |
| 3= Don't know |

 |
| 102 | What was the amount that you are supposed to be charged?  |  |
| 103 | Did the M Pesa ask you for a bribe?  |

|  |
| --- |
| 1= Yes |
| 2= No |
| 3= Don't know |

 |
| 104 | How much was the bribe for? |  |
| 105 | How much did you pay?  |  |
| 106 | Where was this corrupt agent? |  |
| 107 | How much money did you ask the M-Pesa agent to withdraw? |  |
| 108 | How much money did you receive? (want to infer amount charged in withdrawal fees) |  |
| 109 | Would you rather have received money in small amounts every month or in two big payments? (same amount of money, only the frequency is different) |

|  |
| --- |
| 1=Recipient would prefer to receive a smaller amount every month |
| 2=Recipient would prefer two large payments |

 |
| 110 | Are members of your community aware that you are receiving cash transfers? |

|  |
| --- |
| 1=Yes |
| 2=No |
| 3=Not sure if they know or not |

 |
| 111 | Were members of your community aware when you received money in your M-Pesa account? |

|  |
| --- |
| 1=Yes |
| 2=No |
| 3=Not sure if they know or not |

 |
| 112 | Were members of your community aware when you went to the M-Pesa agent to withdraw money? |

|  |
| --- |
| 1=Yes |
| 2=No |
| 3=Not sure if they know or not |

 |
| 113 | Before you spent your cash, where did you keep it?  |

|  |
| --- |
| 1=Recipient kept some money in the Mpesa account |
| 2=Recipient kept some money in the bank |
| 3=Recipient kept cash at home somewhere  |

 |
| 114 | Would you prefer to receive a cash transfer or an in-kind donation of equivalent value of the cash transfer? |

|  |
| --- |
| 1=Recipient prefers to receive cash |

2=Recipient would have rather gotten the same amount in goods: food, clothes, a cow etc3=Recipient would have rather gotten the same amount in services: setting up a hospital, school etc |
| 115 | Why is this preference?  |  |
| 116 | All in all, has receiving this transfer made your life better or worse? |

|  |
| --- |
| 1=Transfer made life better |
| 2=Transfer made life worse |
| 3=Transfer had no effect-- life is neither better nor worse |
| 4=Didn't receive transfer |

 |
| 117 | Describe why their life is better or worse because of the transfers |  |
| 118 | Give Directly is always trying to improve its program and make it more useful to recipients. Do you have any suggestions? (describe) |  |
| 119 | Categorize recipient's response |

|  |
| --- |
| 1=No feedback  |
| 2=Continue providing the transfer  |
| 3=Make transfers larger |
| 4=Change frequency of payment (e.g., give it monthly,  |
| 5=Expand to additional villages so that others may benefit |
| 6=Give transfers to people living in mbati houses |
| 7=Follow-up and visit recipients more often |
| 8=Provide education on how to use the money |
| 9=Give transfers to a particular group of people (e.g., Widows, orphans, girls)  |
| 10Provide goods and services to community  |

 |
| 120 | United States Law (where Give Directly is based) requires that we confirm the following: a) You do not belong to a criminal or terrorist organization, nor do you associate with others who partake in criminal or terrorist activities b) You will not use the funds transferred to you by Give Directly for any purpose which violates the laws of Kenya or the United States. Do you swear that these assertions on U.S. homeland security are true? | 1= Yes2= No3 = Don’t know |